

Oswal Shares & Securities Ltd.

Member: National Stock Exchange of India Ltd. *Member: The Bombay Stock Exchange Ltd. Member: The Ahmedabad Stock Exchange Ltd *Member: Central Depository Services (India) Ltd.

Regd. Off. : 605, Sakar-1, Opp. Nehru Bridge, Ashram Road, Ahmedabad-380 009. Ph. : (O) 30082040 To 47. Fax : 079-30082048 • kalpeh@oswalshars.com • www.oswalshares.com

Annexure - B

Format for Investor Complaints Data

M/s Oswal Shares & Securities Ltd.

(BSE: 3058, NSE: 10631, CDSL: 12044600)

Data for March 2024 (Every month ending):

SN	Receive d from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resoluti on time^ (in days)
						Pending for less than 3	Pending for more	
						months	than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORE S)	0	0	0	0	0		0
3	Depositories / Stock Exchange s	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	Grand Total	0	0	0	0	()	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6



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1	April -2023	0	0	0	0
2	May- 2023	0	0	0	0
3	June – 2023	0	0	0	0
4	July- 2023	0	0	0	0
5	August - 2023	0	0	0	0
6	September - 2023	0	0	0	0
7	October - 2023	0	0	0	0
8	November - 2023	0	0	0	0
9	December – 2023	0	0	0	0
10	January - 2024	0	0	0	0
11	February - 2024	0	0	0	0
12	March - 2024	0	0	0	0
1	April -2024				
2	May- 2024				
3	June – 2024				
4	July- 2024				
5	August - 2024				
6	September - 2024				
7	October - 2024				
8	November - 2024				
9	December – 2024				
10	January - 2025				
11	February - 2025				
12	March - 2025				
	Grand Total	0	0	0	0

^{*}Should include complaints of previous months resolved in the current month, if any.

Trend of annual disposal of complaints

SN	Year	Carried forward	Received during	Resolved	Pending at
		from previous	the year	during the	the end of
		year		year	the year
1	2017-2018	0	0	0	0
2	2018-2019	0	0	0	0
3	2019-2020	0	0	0	0
4	2020-2021	0	0	0	0
5	2021-2022	0	0	0	0
6	2022-2023	0	0	0	0
7	2023-2024	0	0	0	0

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.



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8	2024-2025	0	0	0	0
	Grand Total	0	0	0	0